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## PRACTICAL INFORMATION



Voices for  
**inclusion**

# VOICES FOR INCLUSION INTERNATIONAL EVENT

JANUARY 27 – 29, 2020

### ORGANISATIONS



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### **CONTACT DETAILS**

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Phone number hotel The Student Hotel The Hague	+31 70 762 10 00

## 1 TRAVELLING TO AND IN THE NETHERLANDS

### 1.1 During the flight (special needs)

For those of you that need special assistance on-board, flight attendants will be able to help you. They are qualified to ensure your in-flight safety and comfort. You may discuss all your wishes and needs with them during the flight. Flight attendants are not authorized, however, to assist you with eating or personal hygiene. They are also not permitted to lift or carry passengers, and/or provide medical services. Flight attendants will be glad to transport you to and from your seat using the on-board wheelchair. Regarding toilet facilities, wheelchair accessible toilets are available aboard.

### 1.2 Arrival at Amsterdam Schiphol Airport

Amsterdam Schiphol Airport is the primary international airport in The Netherlands and is located about 20 kilometres from Amsterdam. Schiphol is a national and international airport and handles over 48 million passengers a year traveling to 260 destinations worldwide. Schiphol is Europe's fifth largest passenger airport.



#### *Passport and border control*

You need to pass through a passport (border) control if travelling from outside the Schengen zone (this includes destinations in the UK, Ireland, US, Asia, Africa). Many nationalities need an applicable Schengen visa to enter The Netherlands.

In general, there are two lines: one for EU citizens and one for non-EU citizens. It typically takes about 15-45 minutes on average to get through immigration. We recommend you having your paperwork in order prior to arriving at immigration as agents have the right to ask you questions about what you intend to do in The Netherlands as well as relevant information about where you intend to stay, etc.



#### *Baggage claim*

Once you go through passport control, you can pick up your bags at the baggage claim. There's a toilet there in case you need one. Right after the baggage claim, you exit into Schiphol Plaza where are plenty of facilities and shops.



#### *Picking you up*

We will be waiting for you and welcoming you after the baggage claim exit. From there we guide you to your hotel in The Hague. We assume you have briefed us about any special assistance you may need while travelling and after landing in The Netherlands. In case you need to give us more information, please always contact us. There is free Wi-Fi service available at Amsterdam Schiphol Airport, so you can always contact us via WhatsApp. If you have difficulties with mobility, Amsterdam Schiphol Airport can offer assistance for persons with reduced mobility. Please be aware to book this assistance at least 48 hours upon your arrival. The following video shows what can be expected of this service: PRM Arrival & Transfer (3 min.): <https://www.youtube.com/watch?v=HRR90VbzrPI>

### 1.3 Important documents to bring

In this section, you will read more about the things you need to carry when you exit your plane and enter border control in The Netherlands. Please be able to present the following documents:

- > Passport including valid visa
- > Insurance card and documentation
- > A printed version of the invitation letter/letter of guarantee
- > A printed version of the hotel reservation
- > Vaccination card or booklet (if applicable)
- > When taking medication with you, check at least one month prior to your flight if you can bring them with you without any problems. Sometimes you need to validate your medication and bring extra documents in order to take them abroad.

The official currency is the 'euro' (€). We recommend that you have some cash for when you arrive, and advise that alternative currency is not accepted in the majority of places. If you need to change your money, we recommend you to do so at the airport, at exchange offices or at banks. Most establishments accept cards; MasterCard and VISA are the most widely accepted credit cards. Cash can be withdrawn from any 24-hour ATM. ATMs are located around the city. Please be aware that in the past, unfortunately, visitors have been asked to show their passport as part of a scam to steal money. Only show your documentation to officials that are able to produce identification.

### 1.4 Dress code

Regarding clothing, the dress code for most part of the week will be casual clothing or something you feel comfortable in. For the public event, we recommend some more formal or smart casual clothing. You can read more about what clothes you should pack in section 3.3.

### 1.5 How to move around outside program hours

The Liliane Foundation and DCDD facilitate all your travels around the program. If you want to travel outside the program, you can make use of the following options: The Netherlands has an excellent public transport system. For public transport within The Hague you can buy different HTM-passes. At the drivers of trams and busses you can buy (cash only and no large denomination notes) a pass valid for one hour (€ 3,50) or a day pass (€ 6,50). At the train stations you can also buy a 3-day HTM-pass (€ 16,50) with a bank- or credit card. If you want to plan your public transport trip beforehand, check [www.9292ov.nl/en](http://www.9292ov.nl/en). To get a taxi, you can call City Taxi (+31 70 383 08 30). Here, you can also find more useful information about getting around in The Hague: <https://www.denhaag.nl/en/in-the-city/gettingthere-and-around.htm>. Please note that (unfortunately) not all public transportation is accessible for wheelchairs. We can advise you on this issue when needed.

### 1.6 Safety and emergency numbers

The Netherlands is considered to be very safe, but pick-pocketing and bag snatching can happen. Thieves often operate in gangs on the trains to and from Amsterdam Schiphol Airport as well as on the trams and in restaurants. Be alert and don't lose sight of your luggage or your belongings. Sleeping passengers make particularly easy targets. In case of emergency, please call the following numbers:

- |                     |                  |
|---------------------|------------------|
| > Emergency         | 112              |
| > Emergency Dentist | +31 70 311 03 05 |
| > Emergency Doctor  | +31 70 346 96 69 |
| > Chemist           | +31 70 345 10 00 |

## 2 PROGRAMME

### 2.1 Global programme of the week

	Saturday 25 January	Sunday 26 January	Monday 27 January	Tuesday 28 January	Wednesday 29 January	Thursday 30 January	
<b>Morning</b>	Arrival	Relaxing / Free time	Welcome, reflection on national learning Advocacy tools	Intersectionality	Pushing boundaries in advocacy for inclusion conference & final innovation award	Good bye & Departure	
<b>Afternoon</b>			Tour through The Hague				Pitch training
		Voting for good practice awards + Pitches for jury innovation award		Preparation for public event			
				Closing			
<b>Evening</b>		Getting to know one another					

*Note: the programme is subject to change*

### 2.2 Awards

#### *Good practice award*

The good practice award is an award of €5000 per country for the most exemplary influencing practice, which has already been, or is currently being, implemented. It's up to the winning organisation to use the prize for further advocacy. The prize for good practice will be awarded based on:

- > 1. Appraisal representatives from Liliane Foundation and DCDD
- > 2. Voting by participants and facilitators

We ask all organisations that submitted their good practice for the award ceremony, to make a **video of 1,5 minute maximum**, explaining your good practice. This video will be used to showcase your project during the international learning event. Please send the video to us at the latest by 31 December 2019.

#### *Voices for Inclusion Innovation award*

We have received 9 applications in total for the voices for inclusion innovation award. This is a grant of €25.000 for a project proposal focused on advocacy with an intersectional approach. This project should be a result from the learning during the Voices for Inclusion project. This winning proposal will be selected by a professional jury. The selection process will be done in the following phases:

- > 1. Selection on hard criteria by project group
- > 2. First selection round by jury in week of 6-13 January > best 3 proposals will be selected
- > 3. The selected 3 proposals will be present their proposal during the internal event and receive tips and tops from a feedback group.
- > 4. Final: Pitch of best 3 proposals during public event. Jury + participants of the public event can vote for the winning proposal.

If you have submitted a proposal for the Voices for Inclusion Innovation award, we will keep you up-to-date about the results of each of these phases.

### 2.3 Jury members

We would like to introduce you to the three jury members who will select the winning proposal.



#### **Laila Ait Baali**

Laila Ait Baali is a political coordinator. She keeps a close eye on the international and national political developments, especially where they touch women's rights and gender equality. Together with the programme managers of Gender Justice and Sustainable Economic Development and Gender Peace and Safety, she is committed to keep women's rights and gender equality on the political agenda.



#### **Jochem Verdonk**

Jochem Verdonk calls himself queer & disability activist. So, someone who is committed to equal rights for LGBTIQ people and/or disabled people. He is the initiator of Transman.nl, founder of Transman Foundation and co-founder of Transgender Netwerk Netherlands. At the moment, he is chair of Stichting Transman. He is also actively involved with the Principle 17 collective, which is committed to better transgender health care in The Netherlands. In addition, he has extensive experience in the world of people with a disability or chronic illness. For years he has been active at the various organisations for the D/deaf and hard of hearing. Currently he is a member of the GroenLinks Working Group on Chronically Ill and Disabled People. And every month he organises an (independent) ME-Living Room Group for people with ME/CFS.



#### **Auma Okwany**

Auma Okwany is lecturer in Social Policy at the Institute of Social Studies in The Hague. She is an educationalist, but is also interested in broader issues of social policy including comparative child and youth policy. Auma's primary field of research is international education reform efforts, particularly factors defining provisioning, access to and participation in the basic education sector for developing countries (with a focus on Eastern Africa). Her areas of teaching and research also include state-civil society interactions in education and child protection, language in education, and urbanization and its effects on childhood and youth.





## 3 ABOUT THE NETHERLANDS AND THE HAGUE

### 3.1 The Netherlands

The Netherlands consistently ranks among the top places in the world to live and work. The Netherlands may be a small country in size, but certainly not in impact. The Netherlands is famed for its liberal social policies, maritime trading traditions, battles to hold back the sea, robust multiculturalism and leading technological communications, making Dutch lifestyle a mosaic of cultural intrigue. Dutch is the official national language while English is widely spoken.

Many newcomers regard Dutch society as open and informal. The Dutch people are generally receptive, curious, cultured, friendly and they 'like to be as normal as possible'. The Dutch saying 'doe maar gewoon, dan doe je al gek genoeg' (just act normal, that's already crazy enough) is therefore a famous one.

With a surface area of more than 41.000 km<sup>2</sup>, and a population of around 17 million people, The Netherlands is one of the world's most populous countries. One third of The Netherlands lies below sea level. The low-lying areas consist mainly of polders, flat stretches of land surrounded by dikes where the water table is controlled artificially.

#### *Time zone*

The Netherlands is in the time zone of UTC+1. However, during spring and summer season (March to October) the clock is changed to summer time, which is UTC+2.

#### *The Netherlands vs. Holland*

The Netherlands, which shares its borders with Germany and Belgium, is often referred to as "Holland", which is officially incorrect. Holland is the identity of the two western coastal provinces, North Holland and South Holland, which are at the core of the country and have played a dominant role in the history of the Netherlands. It used to be the economically strongest region of the country, which is why it's so known. They also contain the country's principal administrative and commercial cities like Amsterdam, The Hague and Rotterdam.

#### *Did you know that...*

- > The Netherlands means 'low-lying country'?
- > Amsterdam is home to at least 200 different nationalities?
- > The Netherlands was the first country to legalize same-sex marriage?
- > The Netherlands was ranked as the fourth happiest country in the world?
- > The audiocassette, videotape, CD and DVD were all invented in The Netherlands?
- > Dutch men are the tallest men in the world?
- > There are more bikes than people in The Netherlands?
- > 75% of the world's flower bulbs come from The Netherlands?
- > Orange is The Netherlands' national color because of the House of Orange, the Dutch royalties?
- > Amsterdam Schiphol Airport lies four meters below sea level?
- > The Kingdom of The Netherlands also includes the Caribbean islands Aruba, Bonaire, Curacao, Sint Marten, Saba and Sint Eustatius?
- > The Dutch traditionally greet each other with three kisses on the cheek (left, right, left)?

### 3.2 The Hague

The Voices for Inclusion International Event will be held in The Hague – so you will be staying in the city of The Hague (Den Haag in Dutch). Why do we meet in The Hague? The Hague is the Dutch government city and internationally well known for its peace and justice institutes. More than 80 international organizations and world’ since five international courts are located nearby: International Court of Justice, Permanent Court of Arbitration, International Criminal Tribunal for the former Yugoslavia, International Criminal Court, Special Tribunal for Lebanon. Besides, it is one of the most 9 extraordinary cities in Holland. Not just because it is our government city, but also because of its many monuments, historic districts and its location near the beautiful North Sea coastline. The Hague has certainly earned its reputation as The Netherlands’ royal city by the sea, with sprawling palaces, coastal views, and a rich history all to be discovered. As the seat of the country’s parliament and residence of the Dutch royal family, exploring The Hague reveals a wealth of historic monuments, quaint neighbourhoods and hip hangouts. The Hague also offers some of the most stunning palaces and museums, but its location on the coast makes it a haven for beach bums. Read more about the city of The Hague here: <https://www.denhaag.nl/en.htm>.



### 3.3 Weather and clothing

The Netherlands have a temperate, maritime climate. January is a cold winter month in The Netherlands. The weather is generally cold with average temperatures varying from -5 degrees Celsius to 5 degrees Celsius, with possibilities of rain and snowfall. However, the climate change is also noticeable in The Netherlands, so sometimes unconventional weather conditions for this time of the year can occur.

In terms of clothing, bring warm clothes. Wearing several layers are key to staying warm and comfortable in January. You’ll want to bring warm sweaters, long-sleeved shirts, short-sleeved shirts to wear under a long-sleeved shirt or sweater, and long pants. Gloves, scarves, warm hats, and a heavy winter coat will also be necessary. Also think about bringing steady and warm shoes. If you don’t have any warm clothes or a warm coat, please notify us in advance and we will try to arrange something for you to use during the week.

### 3.4 Electricity

The standard Dutch electricity voltage is 220V (50Hz). While this is the standard voltage for Europe, it is significantly higher than many other countries so check which appliances are compatible. In The Netherlands, the power sockets are of type C and F, and uses the two-pin power plug adapters commonly used in much of Europe. If you have appliances with foreign plugs, bring a global power adapter or if you don’t have one you should be able to buy a suitable Dutch power adapter in most electrical shops here.

### 3.5 Water

Tap water is safe to drink. The Netherlands has the safest and cleanest tap water in Europe, and also of the world. If you wish, bottled water is available at all supermarkets, snack bars and kiosks.



### 3.6 Alcohol and drugs

The consumption of alcohol is legally accepted in The Netherlands from the age of 18. However, before or during our program, the use of alcoholic beverages will not be accepted. Working during or attending the program under the influence of alcohol is considered a misconduct.

The use of any drug related substance, whether legally accepted in The Netherlands from the age of 18, or illegal, will also not be tolerated. All the attendants of the event are under the duty of care of the Liliane Foundation, and the Liliane Foundation cannot be held responsible for any affects caused by the use of drugs, and alcohol.

### 3.7 Accommodation

Rooms have been booked at The Student Hotel The Hague. The hotel is conveniently situated in the centre of The Hague and close to public transport.

Address:  
Hoefkade 9  
2526 BN The Hague, The Netherlands  
Phone number: +31 70 762 10 00

The workshop and conference takes place at the New World Campus, which is close by The Student Hotel The Hague and easily accessible by public transportation.

Address:  
Sparneplein 2  
2515 VK The Hague, The Netherlands  
Phone number: +31 70 209 90 11

Walking from The Student Hotel The Hague to the New World Campus:

